

4G Internet Kit - Quick Start Guide

Trade Show Internet

Contents:



Carrying Case



CradlePoint MBR1400 Router



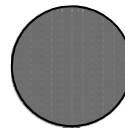
Power Adaptor



Verizon 4G USB Modem



Verizon Signal-Booster Antenna



Magnet Plate for Antenna



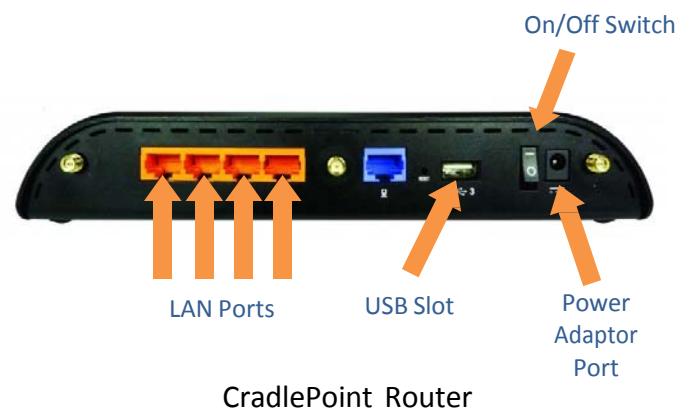
Network Cable



Backup AT&T Modem (in protective case with TSI label)

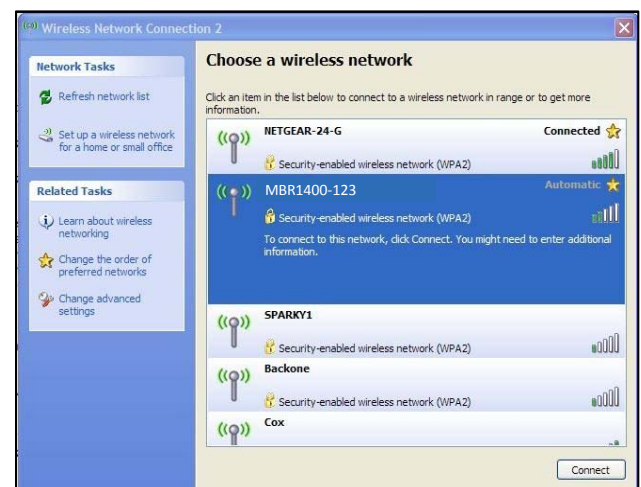
Instructions:

- 1 Connect the Power Adaptor to the Power Adaptor Port on the CradlePoint Router. Plug the other end into a standard 110V AC wall outlet or power strip. Make sure the On/Off Switch is in the On position (solid line).
- 2 Rotate the cover of the Verizon USB Modem clockwise. Insert the modem into the USB Slot on the router.
 - Wait 2 minutes as the router initializes and connects to the Internet.
 - If you rented multiple Verizon modems, plug them into the 2nd and/or 3rd USB slots.
- 3 For Hard-Wired Connections:
Connect the Network Cable to 1 of the 4 **orange** LAN ports on the router. Connect the other end of the cable to the Ethernet port on your computer. You can connect up to 4 computers in this manner. (Note: Do not use the blue WAN port.)



For Wireless (WiFi) Connections:

- Using your device's wireless network connection program, find and connect to the network name listed on the label atop the router. (MBR1400-###)
- Type in the Password listed on the label atop the router (WPA encryption).
- If successful, you should now be able to surf the web.
 - If you are unable to see the router's wireless (WiFi) network name in your list of WiFi networks, your wireless network connection program may first require you to manually add a network profile. When adding the network profile, use the SSID (network name) and Password listed on the label atop the router.



Troubleshooting

- If you are still unable to see the router's wireless (WiFi) network name in your list of WiFi networks, your device may not support 5 GHz (802.11a). Please contact tech support at (866) 385-1504 x3 for instructions on how to reconfigure your router for 2.4 GHz (802.11b/g/n).
 - If you see the prompt "Type the 8-digit PIN from the router label":
 - For Windows 8 or newer operating systems: Click the link "Connect using security key instead" and then enter the password printed on the top of the router.
 - For Windows 7 or older operating systems: Hit cancel 3 times.
 - If the problem persists, please contact tech support at (866) 385-1504 x3.
 - If you cannot establish a reliable connection to the Internet, verify that the Verizon modem is firmly inserted into the router's USB slot and its LED indicator light is flashing blue. If the LED indicator light is flashing red or not flashing at all, unplug it from the USB slot and insert it into one of the other 2 USB slots. Wait 1 minute for the Verizon modem to connect. If unsuccessful, remove the Verizon modem and insert the backup AT&T modem into one of the USB slots. Wait 1 minute for the AT&T modem to connect. If you are still unable to connect to the Internet, please contact tech support at (866) 385-1504 x3.
 - If you lose connectivity, first check to make sure everything is plugged in correctly. Next, unplug the router's power adaptor, wait 20 seconds, then plug it back in. Wait 2 minutes for the router to initialize and connect to the Internet.
 - If you have less than four bars of connectivity and have a slow connection (as indicated on the right hand side of the router), add the Verizon Signal-Booster Antenna (see image on first page). Place the Magnet Plate on a flat surface such as a countertop. Then place the antenna upright on the Magnet Plate. On the back side of the Verizon USB modem, flip open the tab (top left corner) covering the small antenna port. Gently insert the antenna's adaptor cable into the antenna port.
 - Some cell phone and mobile broadband "dead zones" exist indoors. To help improve Verizon signal strength and speed, you may have to reposition the router and Verizon signal-booster antenna away from an obstruction (like a wall or pillar). To check your speed, visit: <http://speedof.me/>
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Returning Your 4G Internet Kit

To avoid late charges, we ask that you please return your 4G Internet Kit to a FedEx location no later than 1 business day after your rental.

A. Make sure all components are in the carrying case:

1. CradlePoint MBR1400 Router
2. Power Adaptor
3. Verizon 4G USB Modem
4. Verizon Signal-Booster Antenna
5. Magnet Plate for Antenna
6. Network Cable
7. Quick Start Guide
8. AT&T Modem

Shipping Address:
Trade Show Internet
2044 Union Street
San Francisco, CA 94123

Website: www.tradeshowinternet.com
Email: support@tradeshowinternet.com
Tech Support: (866) 385-1504 x3

B. Put the carrying case in a sealed cardboard shipping box to prevent damage during shipping.

C. Place the prepaid FedEx Ground Return Shipping Label on the shipping box. If you do not have a FedEx Return Shipping Label, please contact us to make other arrangements.

D. Call FedEx at (800) 463-3339 to arrange for a pickup or drop off at a FedEx location.

Note: Although many hotels offer FedEx pickup services, we no longer recommend this option as returns have been delayed/lost with this method. You will be responsible for the package until it is scanned by FedEx.

Thank you for your business!